

2012 Garmisch Local AFAP Issues

Revised 25 May 2012

Issue Number	Issue	Actions Taken	Status
GAR-FY12-02	Traffic flow concerning priority road and one-way streets on either side of bldg 216	Lead agencies have met to relook at entry/exit roads on either side of bldg 216. A solution has been established to erect yield signs for ease of traffic flow. Lead Agencies: MP's, DES, DPW <i>Yield signs to be erected late Spring 2012.</i>	OPEN
GAR-FY12-08	No gym at the Elementary School	Garmisch ES/MS is currently on the MilCon list for complete renovation or replacement in SY 14-15. Plans include a gym at the school. Charrette conducted late winter 2012 to determine cost effectiveness of renovation vs. replacement. Construction to begin 2015 spring with 2 years for new construction and 9 months for renovation. Lead Agencies: GEMS <i>Continue to receive additional updates on this issue as information becomes available.</i>	OPEN
GAR-FY12-20	Internet speed in Housing Area	Two solutions are underway. (1) Alternative Internet Service Provider solicitation out from AAFES with a projected June 2012 award, (2) A \$230k infrastructure upgrade project is being scoped by USAG Garmisch DPW in order to overcome transmission speed issue with existing leased cabling. (3) Project will require coordination with AAFES incoming contractor to ensure project meets new providers connectivity requirements. Earliest completion date: October 2012. <i>Continue to receive additional updates on this issue as information becomes available.</i>	OPEN
GAR-FY12-01	Recycling Services for FMWR facilities	Recycling contract already exists with local recycling company for all garrison facilities	CLOSED, 14 Dec 2011
GAR-FY12-03	Dental Services not provided on base, need to go to Mittenwald or on the economy	Currently, TRICARE has a list of local dental and orthodontic partners within the area as well as Mittenwald dental services. As per Army Dental Standards, garrisons with fewer than 750 Active Duty do not qualify for a dental or medical clinic. Before the dental clinic was closed, NATO School & Marshall Center took turns funding quarterly visits by an orthodontist. The Marshall Center offered to continue funding quarterly dental visits; but was denied by COL Etzenbach (DENTAC CDR in Wurzburg).	CLOSED, 15 Dec 2011

GAR-FY12-07	Community does not have a multi-purpose room	Pete Burk Community Center has undergone extensive renovations. Grand reopening of the facility is 8 March 2012.	CLOSED 8 March 2012
GAR-FY12-09	7-8 graders should attend Munich International School	Man Power Document from GEMS Principal states the school has been funded to serve K-8 th grade, families who qualify for DODEA education and wish to send children elsewhere are responsible for tuition fees.	CLOSED 20 Dec 2011
GAR-FY12-10	GEMS does not serve lunch	Due to inadequate facilities and lack of funding, serving lunch is not cost effective. The school has found other community possibilities to offer children hot lunches throughout the week.	CLOSED 21 Dec 2011
GAR-FY12-11	Clear walking path from school to the KVD gym for GEMS	A clear walking path does exist but it is not the most direct path from GEMS to KVD. Faculty and students will begin taking the outlined path 3 January 2011. Confirmation of plan in place received 20 December 2011 from GEMS principal.	CLOSED 20 Dec 2011
GAR-FY12-13	Reduction of Mueller Fitness Center hours	FMWR remains diligent to satisfy the needs of the community while under budget constraints. FMWR needs assessment disseminated to the whole community January 2012. Action plan developed based on survey results and participant numbers for the first 6 months of new operating hours, Sept 11-Feb 12. Based on results of the survey, hours of operation reflect the following; Mon-Friday 05:30-20:00, Saturday- 09:00-17:30. Closed on Sunday's and US Holiday's. DFMWR from Graf discouraged use of volunteers, 14 December 2011.	CLOSED 24 May 2012
GAR-FY12-14	Extracurricular Activities for Middle School youth	CYS Services Youth Center and Youth Sports partnership to create a Youth Sports Council. Within the Youth Center Leadership Club, 2 youth sports delegates have been chosen as advocates for youth sports options within the community.	CLOSED, 14 Dec 2011
GAR-FY12-15	Community marketing needs to be more in advance	Marketing SOP has been created, marketing request forms distributed to FMWR programs, FMWR programs are required to disseminate marketing materials 30 days out	CLOSED, 14 Dec 2011
GAR-FY12-16	Lack of movie theater/theater	Marketing for community movies disseminated 16 December 2011.	CLOSED, 16 Dec 2011

GAR-FY12-17	Garmisch store hours to include the VAT office and AAFES stores	The VAT office continues to cater to customer schedules while operating with limited hours. Customers who have already registered with the VAT office can call in, pre-order forms and request they be mailed out or state a pick up time. An official VAT email address is being created so customers may also email their requests for forms. AAFES store hours based on community needs and cost effectiveness; community surveys, sales analysis, and labor needs/costs help to determine hours.	CLOSED 16 Feb 2012
GAR-FY12-18	There are no USO tours in Garmisch	USO tours are decided by USO, not garrisons. FMWR has created a partnership with Hohenfels and Grafenwoehr to market large events within the 3 garrisons to the communities.	CLOSED, 14 Dec 2011
GAR-FY12-19	Ride Board for Munich Airport	ACS will create a ride board as part of their Relocation program. Ride board marketing will begin January 2012. Email to coordinate holiday trips disseminated to the community 16 December 2011. Ride board program officially begins 3 January 2012.	CLOSED, 16 Dec 2011
GAR-FY12-21	Overflow of garbage in Housing garbage areas	The Housing office has published and distributed the annual pick up dates for the various trash types to all housing members. Information and instructions on waste management has been disseminated to all housing tenants and all waste containers relabeled. DPW will conduct contract surveillance for a two month period to ensure contractual compliance.	CLOSED 16 Feb 2012
GAR-FY12-04 GRAF-FY12-071	Tricare does not pay for dependants chiropractic care but does for active duty	TRICARE benefits & policies are set by law. Chiropractic care is not a TRICARE-covered benefit. On occasion, a chiropractor may come on active duty, so those services may be offered in a Military Treatment Facility (MTF), but TRICARE cannot pay if these services are obtained outside the MTF. The legislative process is the only way to change this policy. Issue submitted to 2012 AFAP Conference	Issue not prioritized – cannot be solved locally

<p>GAR-FY12-05 GRAF-FY12-072</p>	<p>Lack of support for TRICARE Dental</p>	<p>TRICARE benefits & policy are set by law. There is a 3-level appeals process (reconsideration, formal review & hearing) for patients if there is "an amount in dispute for which the patient has financial responsibility". This process is detailed on http://www.tricaredentalprogram.com/tdptws/enrollees/claims/appeals.jsp</p> <p>Issue submitted to 2012 AFAP Conference</p>	<p>Issue not prioritized – cannot be solved locally</p>
<p>GAR-FY12-06 GRAF-FY12-077</p>	<p>Telemedicine does not cover dependants or civilians, missing out on huge population percentage for remote communities</p>	<p>There is an ACS Social Worker on site in Garmisch who can provide intervention and treatment for domestic violence, sexual assault, and child abuse related cases. Telemedicine support services for any additional issues are available through Grafenwoehr based on services available.</p> <p>Issue submitted to 2012 AFAP Conference</p>	<p>Issue not prioritized – cannot be solved locally</p>
<p>GAR-FY12-12</p>	<p>Lack of DODEA financial support for homeschoolers</p>	<p>CYS Services will market support for homeschoolers through use of their SAC and YC computer labs with parental supervision during the day and their homework help programs during regular opening hours.</p> <p>Issue submitted to 2012 AFAP Conference</p>	<p>Issue not prioritized – cannot be solved locally</p>

Key:

Green- Active Issues

Pink- Closed Issues

Yellow- Issues submitted but not prioritized at the Garmisch/Graf 2012 AFAP Conference